

Dealership employee fixes brakes on RV

Cheers to Mr. Frank Wells of Crown Ford, truck service manager.

On Aug. 30, we celebrated our 50th wedding anniversary and were joined by our best friends from Florida. They were having brake problems with their Ford recreational vehicle.

Without an appointment but sympathetic to their problem, Mr. Wells took the vehicle in and discovered brake problems that if not corrected would have resulted in a serious accident. Because of his professionalism, our friends were able to safely return home, and our celebration was not ruined by tragedy.

While on their way home, they received a call from Mr. Wells to make sure all was well. It was, and our friends of 46 years were really impressed by Fayetteville Southern hospitality.

— **Bill and Betty Morgan, Fayetteville**

Cheers to the owner and staff of Guns Plus of Spring Lake. On two different occasions, my husband and I went into Guns Plus to look at their weapons. On both occasions, I was treated with respect, and the staff answered all my questions, no matter how stupid they may have been.

I appreciate the fact that the staff took the much-needed time to help me with my needs. I wholeheartedly recommend Guns Plus to others.

Thank you for your patience and professionalism.

— **Dana Herrera, Fayetteville**

Cheers to the Cape Fear Valley Rehab Center.

On behalf of my parents and myself, I would like to thank the Rehab Center, inpatient and outpatient, for the wonderful job they are doing for my sister Glendora Bowling. She had a massive stroke on April 8 and has lost not only the use of her right side, but her speech, ability to read and write, ability to recognize objects and more. Since being admitted to rehab, her world has been opened up so much for her.

My parents have asked me to thank everyone who has helped Jean by working with her, and especially the following people: Felicia, Vicky, Megan, Kathryn, Kim, Brenda, Rebecca Bliss, Mindy, Michelle Green, Tina, Casey, Tiffany from speech, and Emily.

— **Sudonna Ouellette, St. Pauls**

Cheers to Blanton's Heating & Air Conditioning, to Reggie — he sat down and explained to us everything that was going on and gave us an awesome bid — and to Chad and Matt who came out and worked all day in the heat; I know they had to be miserable. Cheers for being so kind and nice to us and for getting our air conditioner going in one day. Blanton's Heating & Air Conditioning is the best we've ever had.

— **Linda Carlisle, Hope Mills**

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 - SPACE CHIMP (G) 12:15, 4:30
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 - THE MUMMY: TOMB OF THE DRAGON EMPEROR (PG-13) 12:10, 2:30, 4:50, 7:10, 9:30
 - WALL-E (G) DTS 12:00, 2:20, 4:40, 7:00, 9:20
 - JOURNEY TO THE CENTER OF THE EARTH (PG) DTS 12:05, 2:10, 4:20, 6:30, 8:40
 - PINEAPPLE EXPRESS (R) 12:30, 3:00, 6:05, 9:00
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Podiatry staff is professional, caring

The cheer: Cheers to the staff at Cape Fear Podiatry for their professional attitude and care. A special cheer for Dr. Mark Eaton, who showed our mother, Lavenia Stainback, such tender and compassionate care, never too busy to share with her and to give her assurance. His professional ability is beyond question.

Also special thanks to his most kind, caring and compassionate assistant, Laura, who is the very epitome of a loving, tenderhearted, wonderful

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Cheers and a big thumbs up to Mrs. Debra Colon, who is a social worker for the Department of Social Services. All we hear is negative comments; this lady goes beyond the call of duty to make certain that your needs are met. Thank God for her.

— **Judie A. Hayes, Fayetteville**

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Cheers and thank you to Mrs. Hagans at Warrenwood Elementary School for the outstanding job she does every day with her classroom. She is truly an angel from heaven.

— **Mike and Marion Lawless, Fayetteville**

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Cheers to Dr. Stephen Logue of Village Internal Medicine for not only his exceptional medical care, but just as important his passionate caring ways about all aspects of his patients' lives. So when you get a checkup from him, you truly get a complete one in every way, and his perception is impeccable. He truly has a gift. He's unique and always there for you when you need him most. I'm sure all his patients feel the same as I.

God sure knew what he was doing by putting him in the medical field to serve God through helping people in need. Dr. Logue will tell you his reward is in just helping people, but his biggest reward will be in heaven.

— **Mark Chandler, Fayetteville**

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Cheers to the Doubletree Hotel in Fayetteville! I recently had my wedding reception there, and it was everything I could've imagined. The staff were more than helpful to see that everything went smoothly.

And cheers to Nelson James

The Rest Of The Story

Twice a week, the Observer chooses a cheer or jeer to investigate.

young lady, who gave Mom very special care.

— **Dr. and Mrs. Carl Rehner, Fayetteville**

About the Rehners: Carl Rehner said his mother had been treated at the clinic for about seven years. She lives in a nursing home and suffers from blood

circulation problems.

"The whole podiatry clinic was excellent," Rehner said. "Dr. Eaton has even gone to the nursing home to see her, and he didn't have to do that."

The other side of the cheer: Mark Eaton said he has been in practice at his Metro Medical Drive location since 2000. Laura Pittman works as a nurse there.

"We try to be up-front and truthful with our patients, but at the same time optimistic," he said.

— **Rodger Mullen**

Cheers&Jeers

Give us your cheers and jeers. Call 486-3535 or e-mail us at cheersandjeers@fayobserver.com. Please include your full name, hometown and phone number, and limit your cheer or jeer to 125 words or less. Because of the high number of submissions we receive, we cannot print all of them; check The Fayetteville Observer's Web site at www.fayobserver.com for additional cheers and jeers.

of Sleepygrits Productions. He was our DJ at our wedding reception in August. Nelson was instrumental in making our reception a memorable event. He was a crowd pleaser and stayed hours longer due to all of the requests! We can't thank you enough!

— **Kimberly Brock, Benson**

■■■

Cheers to Dr. Heather at Smile Starters! I took my 1-year-old son for his first visit to the dentist. Dr. Heather was so sweet to us and took the time to answer several of my questions. Thanks, Dr. Heather!

— **Christina Overstreet, Fort Bragg**

■■■

Cheers to Mayor Chavonne for issuing a proclamation recognizing September as Life

Insurance Awareness Month in Fayetteville. It was our pleasure to have City Councilman Hurst deliver the proclamation for the mayor at our September meeting of the National Association of Insurance and Financial Advisors-Fayetteville. It was also our pleasure to have Barbara Pope from the State Department of Insurance speak at our meeting.

— **Grover C. Bryan Jr., Bladenboro**

■■■

Cheers to Select Physical Therapy of Fayetteville. Mike, Janet and Marquise have the best attitudes in the world. My experience at Select was wonderful. While taking therapy, I was made to feel right at home. There was never a day while I was there

that I didn't see smiling faces from the staff.

I would recommend Select to anyone in need of therapy.

— **Eddie Rouse, Fayetteville**

■■■

Cheers to two employees (Matt and Steve) who work for the City of Fayetteville Solid Waste Department. On Oct. 7, my co-worker and I were traveling along Person Street when her SUV got a large object stuck in the rear tire. We were stuck on the side of the road calling family and friends to come assist us, when two gentlemen stopped and offered to change the tire. Matt stated that someone had once helped him change his tire, so he was returning the favor. So my co-worker and I want to send them a big thanks! Even though society has become self-absorbed, there are still good Samaritans out there! These guys definitely need a raise!

— **LaVondra Pye, Fayetteville**

■■■

Cheers to Cathy Stanley Phipps and Insurance Service Center! I was involved in an automobile accident on Aug. 21. I was a mess, and my car was totaled. I called Cathy, and she was at my side within minutes. Cathy is my insurance agent and also my best friend. She works at Insurance Service Center on Hope Mills Road.

Cathy called in my claim and had my rental car ready before I even made it to the hospital. She even stayed at the hospital with me for a while.

Cheers also to Sarah Phelps, my friend and co-worker, who stopped and stayed with me and comforted me until the ambulance took me to the hospital.

Big cheers to Cathy and Sarah, and thank you!

— **Janet L. Singletary, Hope Mills**

■■■

Jeers to a restaurant. Trying to get dinner there, we were not even greeted by the waitress when we sat down,

and just for asking whether they had French dressing, which they didn't. My boyfriend replied, "That is stupid," which he was talking to me. The waitress told the manager that we had an attitude, and he approached our table with one himself.

I would never go there again if that were the only restaurant in Fayetteville. I will also be letting everyone know about how rudely and wrongly we were treated.

— **Nicole Mayes, Tar Heel**

■■■

Jeers to a local restaurant. The hostess told a woman she could not bring her dog in. The dog clearly had the harness and vest indicating that it was a service dog, and in fact the vest read, "I am a service dog, do not try to pet me." The hostess was unfriendly and rude as the woman tried to explain that this was a service dog and could go in restaurants.

A gentleman, who must

have been a manager or worked there, finally came over and

told the woman the same thing — that she could not eat there with the dog.

The woman called the police. A uniformed officer did come and inform the manager that she had every right to be there.

— **Gail Childers, Hope Mills**

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Jeers to a bank. When you go in and you have a problem, you cannot address any problem from an online statement; you have to go in to the bank for a printed statement.

Well, I went in there, and the printed statement misleads you very much, and then they have absolutely no professionalism about it. There's just a big runaround.

— **Matthew Nichols, Fayetteville**

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THE DUCHESS (PG 13): 1:00, 2:00, 3:30, 4:30, 6:00, 7:00, 8:30, 9:30, 11:00, 12:00 FRI/SAT
CITY OF EMBER (PG): 1:00, 3:15, 5:30, 7:45, 10:00, (12:00 FRI/SAT)
HOW TO LOSE FRIENDS AND ALIENATE PEOPLE (R): 1:30, 4:00, 6:30, 9:15, (12:00 FRI/SAT)
NICK AND NORA'S INFINITE PLAYLIST (PG 13): 1:15, 2:00, 3:25, 4:20, 5:35, 6:30, 7:45, 9:00, 9:55, (11:00, 12:00 FRI/SAT)
FLASH OF GENIUS (PG 13): 1:15, 4:20, 7:20, 10:00
FINAL BLINDNESS (R): 1:15, 7:20
FIRE PROOF (PG): 1:00, 4:15, 7:15, 9:45
EAGLE EYE (PG 13): 1:30, 4:30, 7:10, 9:45, (12:00 FRI/SAT)
LAKEVIEW TERRACE (PG 13): 1:45, 4:30, 7:00, 9:30, (12:00 FRI/SAT)
GOD (PG): 1:00, 3:35, 5:40
TYLER PERRY'S FAMILY THAT PREYS (PG 13): 1:45, 4:30, 7:00, 9:30, (12:00 FRI/SAT)
BURN AFTER READING (R): 7:45, 9:55, (12:00 FRI/SAT)
THE RIGHTEOUS KILL (R): 1:00, 4:00, 7:00, 9:20, (12:00 FRI/SAT)

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THE EXPRESS (PG): 1:00, 2:00, 3:45, 4:45, 6:30, 7:30, 9:15, 10:00, (12:00 FRI/SAT)
BILLY: THE EARLY YEARS (PG): 1:45, 4:30, 7:30, 9:45
BEVERLY HILLS CHIHUAHUA (PG): 1:00, 1:50, 3:10, 4:00, 5:20, 6:10, 7:30, 8:20, 9:40, (10:30, 12:00 FRI/SAT)
AN AMERICAN CAROL (PG 13): 1:00, 3:00, 5:00, 7:00, 9:00, (12:00 FRI/SAT)
APPALOOSA (R): 1:00, 4:00, 7:00, 9:35, (12:00 FRI/SAT)
NIGHTS IN RODANTHE (PG 13): 1:00, 3:15, 5:30, 7:45, 10:00
MIRACLE AT ST. ANNA (R): 1:30, 4:50, 8:10, (11:30 FRI/SAT)
MY BEST FRIEND'S GIRL (R): 1:15, 4:15
MIRRORS (R): 7:00, 9:30, (12:00 FRI/SAT)

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BODY OF LIES (R)
THE EXPRESS (PG)
BLINDNESS (R)
AN AMERICAN CAROL (PG 13)
BEVERLY HILLS CHIHUAHUA (PG)
EAGLE EYE (PG 13)
LAKEVIEW TERRACE (PG 13)
TYLER PERRY'S FAMILY THAT PREYS (PG 13)

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